



# The Hearing Herald

15th Edition  
November 2021

## How may we assist you?

- ◆ Medical devices programmed by audiologists to your hearing prescription
- ◆ Diagnostic hearing evaluation required to determine type of hearing loss\*\*
- ◆ For all types of hearing loss and all listening environments
- ◆ Audiologists provide device fitting, verification, and maintenance, as well as support and education

### Hearing Aids

- ◆ Wearable electronics for situational use including Personal Sound Amplifying Products (PSAPs) and specialized headphones or earbuds

### Hearables

- ◆ Not intended to compensate for hearing loss\*\*
- ◆ Audiologists can assist with maintenance and verification of devices to ensure they are safe and effective

- ◆ Intended for a mild to moderate hearing loss and occasional use
- ◆ Under FDA evaluation (some OTC devices available online)
- ◆ Self-administered hearing screening used for programming\*\*
- ◆ Audiologists can assist with verification and maintenance of devices to ensure they are safe and effective

### Over-the-Counter Devices (OTC)

- ◆ Can be used with or without a hearing aid
- ◆ Assists with improved speech in noise performance and hearing from a distance
- ◆ Wide range of options including TV and phone accessories, remote microphones, and hearing aid t-coil
- ◆ Audiologists can help with selection of an ALD and device training

### Assistive Listening Devices (ALDs)

**\*\*If you are noticing hearing difficulty, it is recommended that you have a diagnostic hearing evaluation to determine the best approach for you and whether medical intervention may be necessary.**

## Hear for the Holidays!

Give the gift of better hearing



### “Hear for the Holidays” Special Includes:

Hearing threshold testing, hearing aid check & clean, hearing aid programming, and real ear verification for **\$99** (for a limited time only).

**Call (336) 334-5939 to schedule an appointment and hear better for the holidays!**

## Meet our doctor of Audiology (Au.D.) Interns



Sarah Conrad graduated from Purdue University with a Bachelor's degree in Speech, Language, and Hearing Science in 2018. She is currently a student at the Texas Tech University Health Sciences Center. Helping others has always been a huge passion for Sarah. She has a passion for working with people and partnering with patients to help them achieve positive outcomes for a better quality of life. Some of her interests within audiology include hearing conservation and amplification. Her favorite hobbies include: reading, hiking, baking, and watching college sports. Sarah also enjoys traveling and has been to eight different countries. She is very excited to meet the patients at UNCG and to explore the area of North Carolina!



Heather Serrano is from Brookfield, Wisconsin and she is currently a graduate student at the University of Wisconsin. She earned a Bachelor of Science degree in Communication Sciences and Disorders from the University of Wisconsin-Whitewater in 2017. Heather is passionate about working with patients and particularly enjoys diagnostic and follow up care. She is especially interested in auditory processing disorders, tinnitus and sound sensitivity, and adult aural rehabilitation. In her free time, Heather enjoys getting outdoors, knitting, baking, and spending time with her husband and her cat, Little Caesar. Heather is excited to spend the year at UNCG and looking forward to exploring a new state!

### UNC GREENSBORO SPEECH AND HEARING CENTER

*Providing speech-language and hearing services for children and adults*

***“I trust UNC Greensboro with my hearing.”***

UNC Greensboro audiologists and speech-language pathologists are committed to providing the highest quality services, offering innovative solutions, and educating the next generation of clinicians. At the **Speech and Hearing Center**, we are driven by a shared intention to positively impact the human experience.



Call **(336) 334-5939** to make an appointment today or visit <http://csd.uncg.edu/shc>

300 Ferguson Building, 524 Highland Ave, Greensboro, NC 27402

**Open to the public - Free convenient parking**